

1/529/13/2024

GOVERNMENT OF ASSAM  
HIGHER EDUCATION DEPARTMENT  
DISPUR:GUWAHATI-6

Ecf. No.294817/134

Dated Dispur,the , 17<sup>th</sup> April,2024.

From : Shri Nayan Kr.Pathak, ACS  
Joint Secretary to the Govt.of Assam  
Higher Education Department.

To : The Director of Higher Education, Assam.  
Kahilipara,Guwahati-19

Sub : Regarding Integration of CSC Connect &amp; Wallet in Samarth Portal

Ref : Letter No. Assam/2023-2024/EduDept/2 dated 12.04.2024

Madam,

With reference to the subject cited above I am directed to forward herewith a copy of letter under reference, along with it's enclosures, received from Vice President,CSC E-Governance Services India Ltd, GNB road,Guwahati-21 .which is self-explanatory, and request you to examine the matter and take necessary action accordingly.

(Encl: As stated).

Yours faithfully

Signed by

Joint Secretary to the Govt. of Assam  
Higher Education Department  
Nayan Kumar Pathak  
Date: 17-04-2024 16:05:13

Memo Ecf No. 294817/134-A

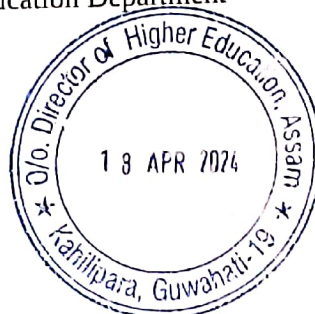
Dated Dispur, 17<sup>th</sup> April,2024.Copy to

P.S to Secretary to the Govt. Assam, Higher Education Department,Dispur,Ghy-06.

By order

(e-Signed)

Joint Secretary to the Govt. of Assam  
Higher Education Department



*Marked.  
Scan & send to  
Prayal as  
he is in Dispur  
on SAMARTH  
related work*



CSC - Information Services Limited  
Plot No. 1, Sector 10, Connaught Place, New Delhi  
6, CGO Complex, Lodhi Road, New Delhi - 110003 Tel: 011-24301349

Date: 12.04.2024

To,  
Shri Narayan Konwar, IAS  
Secretary to Govt. of Assam,  
Education Department.

Assam/2023-2024/EduDept/2

*IS (XP)  
may forward  
to DHE  
for n/s  
12/4/2024*

*SO  
17/4/24*

**Sub: Integration of CSC Connect & CSC Wallet in Samarth Portal**

**Reference: AHE-11/252/2023-HIGHER EDU.-Higher Education dated 15<sup>th</sup> July 2023**

Sir,

Reference to the meeting held with PMU of Samarth Portal on 10<sup>th</sup> Apr 2024 at Institute of Informatics & Communication, University of Delhi to discuss the integration of CSC Connect and CSC Wallet, it is understood that the online student application consists of following steps:

1. OTR – One-time registration of students.
2. Profile Creation – Students will enter/update their personal and educational details along with uploading of relevant documents.
3. Program Selection consisting of preference assignment for College(s)/Subject(s) and form submission.
4. Online Modification involving uploading of correct/ incomplete documents; cancellation of admission offer of a particular college when a student desires to opt for a different college.

All the aforementioned steps needn't happen simultaneously nor need they be done from a single facilitation source. Therefore, it is proposed that when a student approaches a CSC VLE, the CSC Wallet be allowed to be deployed at both submission stages pertaining to Profile Creation and Program Selection (Points 2 & 3 referred above) to allow the CSCs collect the authorized service charges for their facilitation service. The Service charges (excluding any taxes) proposed is Rs. 15/- for a single profile creation and Rs. 15 for every single Program Selection form respectively.

Post submission of Program Selection form, it is decided to not charge the students for any online modifications (Point 4 referred above) if the student desires to again take the facilitation support of the CSCs for the same. CSC Wallet will not be deployed at this stage.

Further, to prevent wrong charging, following interventions are proposed:

5. Display of a pop-up message on the home page of Samarth Portal mentioning that specified Service Charges are applicable only when a student takes the facilitation of a CSC; otherwise it is free.
6. Display of grievance support desk details in the payment receipts.

*DN:-3132  
16/04/24*

*M. Mishra  
17-4-2024*



CSC E-Governance Services India Limited  
Registered Office: 6 CGO Complex, Lodhi Road,  
New Delhi - 110003, India  
Phone: 011-24301349, Fax: 011-24301348

For favor of your kind and necessary consideration.

Yours Sincerely,

*eSign* Signed by: GYAN DOLEY  
Reason: Official  
Location: Guwahati, India  
Date: 12-Apr-2024 (10:17 AM)

Gyan Doley  
Vice President

**Regional Office:**

CSC E-Governance Services India Ltd  
Commercial Complex East, Anuradha Cine Complex  
GNB Road, Bamunimaidan, Guwahati – 781021

**Registered Office:**

CSC E-Governance Services India Ltd  
Electronics Niketan,  
New Delhi – 110003